



RBI ONLINE

REWARDS PROGRAM

TERMS & CONDITIONS

These terms and conditions govern the participation in the RBI Rewards Program.

By participating in the program, you agree to these terms and any subsequent changes or modifications made by RBI Australia.

PARTICIPATION ELIGIBILITY

- Membership is free and available to customers who sign up for an account through the RBI Australia website <rbiaustralia.com.au>.
- Clubs with online 10% discount vouchers are not eligible to participate in the RBI Rewards Program.

Once an account is created, make sure you update your password.

RBI AUSTRALIA TIERED REWARDS PROGRAM

TIERED REWARDS PROGRAM

Climb the Ranks, Unlock Savings! From Bronze to Platinum, Your Rewards, Your Status, Your Game!

PLATINUM

701+ POINTS
12% DISCOUNT

GOLD

501 - 700 POINTS
9% DISCOUNT

SILVER

701 - 500 POINTS
6% DISCOUNT

BRONZE

101 - 300 POINTS
3% DISCOUNT





RBI ONLINE

REWARDS PROGRAM

1. Users with **101-300** points will earn a **Bronze** status. Giving them a **3% discount** on all their purchases as long as they maintain their status.
2. Users with **301-500** points will earn a **Silver** status. Giving them a **6% discount** on all their purchases as long as they maintain their status.
3. Users with **501-700** points will earn a **Gold** status Giving them a **9% discount** on all their purchases as long as they maintain their status.
4. Users with **701 or more** points will earn a **Platinum** status. Giving them a **12% discount** on all their purchases as long as they maintain their status.

HOW TO EARN POINTS

- **1 point for every \$1.00 spent online**
- **3 points for daily sign-in**
- **5 points for Facebook share**
- **5 points for Facebook follow**
- **100 points for every approved product review**
 - Points will only be earned if customers wrote a review of the products they purchased **ONLINE**
 - Points will only be earned for product reviews posted for purchases made **on or after 24 November 2023**
 - For additional reference, a product review email will also be sent within fourteen (14) days after online purchases, those are the product reviews that will earn you points.
 - Reviews may be posted before the email is sent. Check My Account > Orders for products you can review.
- **20 points for every successful referral**
 - New users should make a successful purchase for you to earn 20 points.
- **50 points for every birthday**
- Registering for RBI Academy Programs (8-Week Group Training, School Holiday Camps, T-Ball Fun and Learning) will earn you points at 1 point per \$1 spent at **1 point for every \$1.00 spent.**



RBI ONLINE

REWARDS PROGRAM

POINTS CALCULATION: EXCLUSIONS, DISCOUNTS, AFTERPAY, AND OTHER BUY NOW, PAY LATER METHODS

- Discounts DO NOT apply to Custom Gloves.
- Earned points will be calculated based on the amount before discount is applied.
- Booking lanes DOES NOT earn you points
- Booking coaching sessions DOES NOT earn you points
- Points are non-transferable. Meaning that users cannot share your points with other individuals.
- Transactions using AfterPay or any other Buy Now Pay Later methods are NOT ELIGIBLE for points
- Deductions will be applied to earned points in the event of order returns or cancellations
- Registering for RBI Academy Programs (8-Week Group Training, School Holiday Camps, T-Ball Fun and Learning) will earn you points at **1 point per \$1 spent**.
- Discounts DO NOT apply to RBI Academy Programs like: 8-Week Group Training Program, School Holiday Camps, T-Ball Fun and Learning, etc.

EXPIRATION OF POINTS

- Points will expire **90 days** after the date you earned said points
- Losing expired points will affect your status level

REDEEMING REWARDS

- Only one (1) discount is allowed per transaction