



RBI ONLINE

# REWARDS PROGRAM

## TERMS & CONDITIONS

These terms and conditions govern the participation in the RBI Rewards Program.

By participating in the program, you agree to these terms and any subsequent changes or modifications made by RBI Australia.

## PARTICIPATION ELIGIBILITY

- Membership is free and available to customers who sign up for an account through the RBI Australia website <[rbiaustralia.com.au](http://rbiaustralia.com.au)>.
- Clubs with online 10% discount vouchers are not eligible to participate in the RBI Rewards Program.

\*Once an account is created, make sure you update your password.\*

## RBI AUSTRALIA TIERED REWARDS PROGRAM

**TIERED REWARDS PROGRAM**  
Climb the Ranks, Unlock Savings! From Bronze to Platinum, Your Rewards, Your Status, Your Game!

PLATINUM	700+ POINTS 12% DISCOUNT
GOLD	500 - 699 POINTS 9% DISCOUNT
SILVER	300-499 POINTS 6% DISCOUNT
BRONZE	100 - 299 POINTS 3% DISCOUNT

The graphic shows four overlapping credit cards representing the tiers: Platinum (white), Gold (yellow), Silver (grey), and Bronze (orange). The cards are set against a background of a brown leather bag. To the right of the cards are four red boxes, each corresponding to a tier, listing the point range and the discount percentage. The RBI logo is visible in the bottom right corner of the graphic.



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1. Users with **100-299** points will earn a **Bronze** status. Giving them a **3% discount** on all their purchases as long as they maintain their status.
2. Users with **300-499** points will earn a **Silver** status. Giving them a **6% discount** on all their purchases as long as they maintain their status.
3. Users with **500-699** points will earn a **Gold** status. Giving them a **9% discount** on all their purchases as long as they maintain their status.
4. Users with **700 or more** points will earn a **Platinum** status. Giving them a **12% discount** on all their purchases as long as they maintain their status.

## HOW TO EARN POINTS

- **1 point** for every \$1.00 spent online
- **3 points** for daily sign-in
- **5 points** for Facebook share
- **5 points** for Facebook follow
- **20 points** for every approved product review
  - Points will only be earned if customers wrote a review of the products they purchased **ONLINE**
  - Points will only be earned for product reviews posted for purchases made **on or after 24 November 2023**
  - For additional reference, a product review email will also be sent within fourteen (14) days after online purchases, those are the product reviews that will earn you points.
  - Reviews may be posted before the email is sent. Check My Account > Orders for products you can review.
- **20 points** for every successful referral
  - New users should make a successful purchase for you to earn 20 points.
- **50 points** for every birthday
- The RBI Academy 8-Week Group Training Programs will earn you points at **1 point** for every **\$1.00 spent**.



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## POINTS CALCULATION: EXCLUSIONS, DISCOUNTS, AFTERPAY, AND OTHER BUY NOW, PAY LATER METHODS

- Earn points will be calculated based on the amount after reducing the discount
- Booking lanes **DOES NOT** earn you points
- Booking coaching sessions **DOES NOT** earn you points
- Points are non-transferable. Meaning that users cannot share your points with other individuals.
- Transactions using AfterPay or any other Buy Now Pay Later methods are not eligible for points
- Deductions will be applied to earned points in the event of order returns or cancellations

## EXPIRATION OF POINTS

- Points will expire **90 days** after the date you earned said points
- Losing expired points will affect your status level

## REDEEMING REWARDS

- Only one (1) discount is allowed per transaction

AUSTRALIA